



Provincial Job Description

TITLE:
(015) Client Attendant

PAY BAND:
3

FOR FACILITY USE:

SUMMARY OF DUTIES:

Assists, as directed, to provide companionship and monitors the safety and well-being of clients/patients/residents.

QUALIFICATIONS:

- ◆ Grade 10

KNOWLEDGE, SKILLS & ABILITIES:

- ◆ Communication skills
- ◆ Interpersonal skills

EXPERIENCE:

- ◆ Previous: No previous experience.

KEY ACTIVITIES:

A. Observation

- ◆ Provides constant observation for client/patient/resident safety.
- ◆ Completes observation sheets.
- ◆ Follows universal precautions, infection control and isolation techniques.

B. Client/Patient/Resident Assistance

- ◆ Assists client/patient/resident with menu selection.
- ◆ Assists client/patient/resident with nourishment (e.g., opens beverage containers).
- ◆ Escorts client/patient/resident, as allowed (e.g., to smoking area, bathroom).

C. Communication

- ◆ Receives information from the client/patient/resident's care providers.
- ◆ Informs the client/patient/resident's care provider of any unusual behaviour, comments or changes in condition.
- ◆ Relays information to the client attendant on next shift.

The above statements reflect the general details considered necessary to describe the principal functions of the job and shall not be construed as a detailed description of all related work assignments that may be inherent to the job.

Validating Signatures:

CUPE:

SEIU:

SGEU:

SAHO:

Date: June 12, 2018